



Quality Practitioner Level 4

"An invaluable qualification to strategise quality practices in any organisation"

The role of a Quality Practitioner is to deploy effective quality practices in their responsible area to ensure organisations fulfil the contractual and regulatory requirements of their customers and other stakeholders and effectively use the Quality Management System (QMS) to optimise business performance.

A fully competent Quality Practitioner can work in a wide range of public and private organisations (from multi-nationals to SMEs), including automotive, defence, food, pharmaceutical, nuclear, retail, financial services, logistics services, public sector and government.

In their daily work, a Quality Practitioner interacts with a variety of departments within the organisation (engineering, supply chain/procurement, manufacturing, and service delivery departments) and external organisations, such as customers, suppliers and certification

bodies when required. Being the advocate for implementing Quality Practice and Governance. A typical day will likely include internal meetings to review quality performance, such as gathering and analysing quality performance data, inspection or audit findings, carrying out audits or inspections, stakeholder visits, interacting with people from other functions to plan the quality delivery system for their area of responsibility. Individuals will also support and develop people within and outside the Quality Function.

A Quality Practitioner is responsible for all aspects of quality in their area of responsibility, such as production or procured goods. This responsibility will be discharged through engagement with those accountable for product/ service delivery, such as production / service managers, in order to meet Key Performance Indicators, such as Right First Time measures and Service Level Targets.

Individuals will be responsible for providing Quality duties within the following key areas:

- Support Senior Quality Practitioner and Leaders to formulate Quality Strategy
- Contribute to the management of customer satisfaction and supplier performance
- Deploy Quality Policies and Governance
- Guide and support others to improve quality competency and performance
- Plan and Conduct Audits and other assurance activities
- Develop Quality Control Plans for products/services
- Provide guidance on use of methods/tools to improve quality performance
- Solving Quality problems, such as non-conformances, and overcoming challenges to the implementation of solutions
- Effective application of quality risk management and mitigation to drive new products/services development

Qualification

Developed by leading organisations within industry including BAE Systems, Fujifilm Diosynth Biotechnologies (Vice-Chair), Intertek, Capella Associates, Royal Mail Group, Ministry of Defence N G Bailey, The Society of Motor Manufacturers and Traders (SMMT), Covance, Wincanton-DSE, Balfour Beatty, Quantum Awards CQI, Brose, CAT, EAL, Federal Mogul Corporation, Sellafield Ltd, GSK, Cogent Skills, Astrazeneca Pharmaceuticals, and Surrey Council, this qualification is a combination of the skills, knowledge and behaviours required by Quality Practitioners. Qualitrain will work closely with you to identify the best tools and techniques for managing the organisation's specific requirements.

What skills and knowledge will be achieved?

This qualification will provide the skills and knowledge for the learner to be able to confidently identify requirements, collect and analyse data, plan and conduct audits, identify gaps and develop plans for improvement. An array of appropriate tools and techniques such as Pareto analysis, statistical methods and trending analysis, that can be implemented into Quality strategies, will be

taught. This course allows candidates to join the CQI as a student member with a free regrade of your membership to Practitioner upon completion.

What are the benefits for the business?

Quality practices are fundamental to the efficiency of a business, reducing the risk of errors which enhances the reputation of the business. Incorporating quality into business strategies can drive improvement and lead to increased profits.

How long does the apprenticeship take?

Typically, this apprenticeship will take around 14 months to complete.

Is this a Government Funded Qualification?

Funding for the Quality Practitioner Level 4 Apprenticeship can be accessed through the Apprenticeship Levy. In addition to delivering the training, we can provide administration support, which includes accessing the Levy.

Please contact us directly to discuss this apprenticeship or any additional training requirements:



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